

# FoodShare Application Walkthrough

• A step-by-step guide through Wisconsin's FoodShare application process.







Our FoodShare experts dissected the entire application, took screenshots of the parts that are either most important or most confusing, and provided context, notes, and tips so you have all the information you need to successfully complete the application.

Your application may look slightly different depending on how you answer the questions.

If you have additional questions, our contact information is at the end of the guide. Give us a call at 414-897-0460 and we'll help you out!





- Have some documents on hand
  - Social Security numbers for all members in family
  - Housing/utility information
  - Job information
  - Income information
  - Any other type of income (ex: child support, unemployment, social security)
  - Childs school information (ex: report card, statement from school)

# FREE & W

# ACCESS connects you with the help you need when you need it.

Need help getting health care coverage, paying for groceries or child care costs, finding a job, or building your career skills?

With ACCESS, you can apply for and manage your state of Winnerstand programs in one place, at any time.

Apply now

Log in

Finish an application

Create an account

When First starting an application, click on the apply now button.





### See if you qualify >

Before applying, answer a few optional questions to find out which programs may be right for you.



### Apply for benefits >

Apply for just one program or multiple programs at the same time. To get started, you'll need to create an ACCESS account.



### Manage your benefits >

Log into your ACCESS account to view letters, get reminders, report changes, submit documents, and more.



### Renew or apply for more >

Submit renewals or apply for other programs right from your ACCESS account.

### Setting Up An Account

Step 1: Your Name and Email Address

Please fill in your name below.

To apply online, you will need to create a Wisconsin User ID and password. If you already have an account, click here to log in.

This account will help to keep your information private and secure. It also lets you save your application and come back to work on it later. You can also log back in to check the status of your application after you submit it. Keep in mind that you can use this secure Wisconsin User ID with other State of Wisconsin websites.

If you have trouble setting up your account, click here. If you still need help, call Member Services at 1-800-362-3002.

* First Name : Jo	ohn			
Middle Initial :				
* Last Name : S	Smith			
Email (optional) :				
ep 2: User ID and Password				
	need to create a User ID and pas	sword. For rules on cr	eating your password a	ind User
, click here	need to create a User ID and pass ne next page. It's a good idea to wr			ind User
, click here.	·	ite these down and kee		
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, click here.  bu will need these to log in on th  * User ID :	ne next page. It's a good idea to wr	• Must b • Cannot • Cannot	ep them in a safe place. e 5-20 letters and/or nui t be your name t be the same as your U e 7-20 characters long se letters and at least o	mbers ser ID
* User ID :	johsmi1996	• Must be • Cannot • Cannot • Must be • Must be • Cannot • Must be • Must be	ep them in a safe place. e 5-20 letters and/or nui t be your name t be the same as your U e 7-20 characters long se letters and at least o	mbers ser ID

### Step 3: Secret Question

We're also asking two "secret questions" that you can use if you ever need to recover your password. Click on each box to choose a question that only you know the answer to. Then fill in your answer. It's a good idea to write down the answer you give, since you will need to type it in exactly the same way if you lose your password.

*	Secret Question 1:	< click here to choose >
*	Answer:	



### Step 2:

Create a username and password. Make sure to write it down as you will need it when your case is opened.



Your tracking number: 0900389508



### Using ACCESS

Before you get started, tell us if you are applying:

- For yourself.
- For another person.
- At a community agency set up to help people use ACCESS.

### Link your Express Enrollment Information

\* Has an Express Enrollment (EE) application been submitted for you or your household in the last 90 days?











The first screen you come to will ask who is applying. Click on the "For Yourself" button.

- The next question asks about Express Enrollment, if you are unsure what this means, click 'No' and continue on.

### ACCESS Training

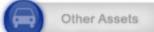
### 2% Complete

Start

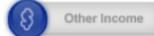




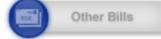
















### Your tracking number: 0900389508

### Which Benefits Would You Like to Apply For?

The first step is to tell us which benefits you would like to get. Please check the box for each benefit you would like to apply for. Then click the "Next" button at the bottom of the page.

- Food Share. This is Wisconsin's version of the federal Supplemental Nutrition Assistance Program (SNAP). FoodShare benefits come on a plastic card, called the Wisconsin QUEST Card, which you can use to buy food at most food stores.
- Health Care benefits through BadgerCare Plus and/or Medicaid. This program provides low-or no-cost health care benefits.
- Family Planning Only Services. This program provides confidential, no-cost family planning services and supplies.
- Child Care. This program provides help with paying for child care for children under 13 years old (up to 19 if special needs).





- This guide is specific to Foodshare, but you are also able to apply for BadgerCare, Child Care or Family Planning Only services as well.
  - Click on these additional options if these apply to you.

After entering demographics, you'll reach the 'Where You Live' section.

'Homeless' is defined by our state Department of Health Services as anyone who does not have a permanent nighttime residence. (more information about homeless situations on the next slide)

# Where You Live If you are staying in a shelter or living with a friend or family member, you can give us that agency or person's address. Be sure to put the name of the person or agency on the second line, and write c/o in front of the name. If you have an apartment number, you should put it on Address Line 2. \* Address Line 1: 1234 N 1st St Address Line 2: \* City: Milwaukee \* State: Wisconsin \* Zip Code: 53205

Your Mailing Address

Homeless Information

Are you homeless right now?

by homeless, click the Help button.

By homeless, we mean you are staying at a shelter or don't have a place to stay at night. To read more about what we mean

# If your mailing address is the same as the address above, you can leave this section blank. If you are homeless, you can leave this section blank. If you want to use the address of a friend, family member or shelter put c/o and then the name of the friend, family member or shelter in Address Line 2. If you don't want us to send any mail about your benefits to the address you gave above, please give us a mailing address. If you have an apartment number, you should put it on Address Line 2. Address Line 1: Address Line 2: City: State: Wisconsin Zip Code:

O Yes

No



If you are homeless, you are only required to fill in a mailing address.



## Details about Homelessness:

A homeless individual is one who lacks a fixed, regular nighttime residens OR whose primary residence is:

- A supervised shelter designed to provide temporary accommodations,
- An institution that provides temporary residence for individuals intended to be institutionalized,
- A **temporary accommodation** for not more than 90 days in the residence of another individual,
- A place **not designed for** or ordinarily used as a regular **sleeping** accommodation.





Your tracking number: 0900389508



**Basic Information Summary** 

Here is a summary of what you told us. Please review your answers.

If a section below has a check mark, you have given all of the information we have asked for. If you want to change your answers or finish a section that doesn't have a check mark, click on



Liquid Assets

Other Assets

Review Your Answers: Basic Information Summary

Who?	Address	County / Tribal Lands	Language	Contact Method	Complete?	Change
John	1234 N 1st St Milwaukee, WI 53205	Milwaukee	English	Home Phone 414-111-1111	V	Change

3	Job Income	
8	Other Income	

Other Bills
Health Incurrence

Health	Insurance	

Submit

1234 N 1st St Milwaukee English Home Phone 414-111-1111  Change		Lands			
	John	Milwaukee	English	 V	Change

Review 100	II Allsweis. Lillali			
Who?	Email Address	Get Letters Online?	Complete?	Change
John	abc@gmail.com			<u>Change</u>

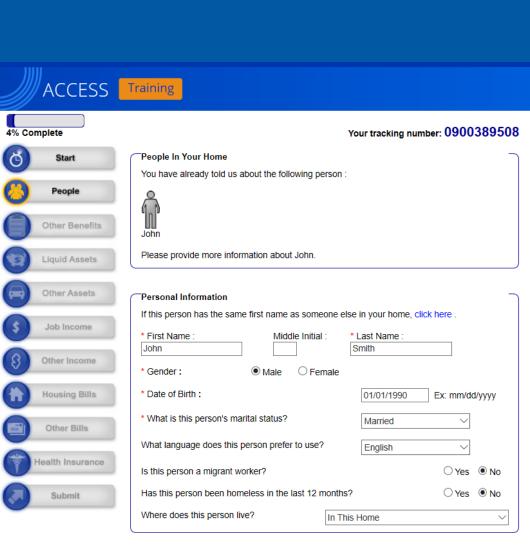
Each time you complete a section, you'll reach a 'Summary.' This iswhere you can go back and edit the information that you entered.

As you continue to work through the application, if you make a mistake keep going and then make edits when you reach the 'Summary' page.

Review Your Answers: Help From Others

Representative	Туре	Complete?	Change or Erase
You told us that you d	o not have an authorized r attorne	•	guardian, or power of
Add a Representativ	е		_
If you have an author option from the menu	zed representative, legal below and click Add.	guardian, or power	of attorney, select that
< click here to choose	>		Add

If you are unable to manage your benefits yourself, you can add a trusted friend or family member as a Representative so they can assist in managing your benefits.



You will now provide some more information about yourself including how many people are in the household.

Ethnicity and Race		
Please check the box or boxes that best do have to answer these questions if you don' improve our programs and make sure they answers will not be used to make a decision	't want to. We're asking the do not discriminate based	se questions to help on ethnicity or race. Your
What is this person's ethnicity? ☐Hispanic or Latino	☑Not Hispanic or Latino	
What is this person's race?  ☐American Indian / Alaskan ☐Hawaiian / Other Pacific Islander	□Asian □Black	/ African American
People Living With You  For this question, count only people who are not sure, click here to read more abo home.  If you are homeless, tell us the number of the work and the people live with you? (Don't for the people live with you?)	ut when to count roommate	es and others in your
	Back	Save & Exit Next

-If there are multiple people on your case, the next page will look the same as this and enter in the information for each of the members in your family.

- For the number of people in the household, only mark down the people you want on your Foodshare case and make sure to include yourself in the total number.
- If they aren't family, only include people who you share meals or food with.
- Note: If a child that is 22 or younger is living with you, they must be on the family's case and cannot have a separate case.

### Your tracking number: 0900389508

### People In Your Home

You have already told us about the following person :



Please tell us about the next person in your home.

### People In Your Home

Please tell us about the next person in your home.





Your tracking number: 0900389508 You have already told us about the following people:



Personal Information If this person has the same first name as someone else in your home, click here . \* First Name Middle Initial \* Last Name : Jane Smith Female \* Gender: \* Date of Birth: 01/02/1990 Ex: mm/dd/yyyy \* What is this person's marital status? Married What language does this person prefer to use? English O Yes ● No Is this person a migrant worker? ○ Yes 

● No Has this person been homeless in the last 12 months? Where does this person live? In This Home

* First Name :	Middle Initial	: * Last Name :		
Jimmy		Smith		
* Gender :	Male ○ Fen	nale		
* Date of Birth :		02/04/2015	Ex: mm/d	d/yyyy
* What is this person's mari	tal status?	Never Married	i v	
What language does this pe	erson prefer to use?	English	~	
Is this person a migrant wo	rker?		○Yes	No.
Has this person been home	less in the last 12 m	nonths?	○Yes	⊛ N

- Here is an example of what the additional household members information would look like.

### Ethnicity and Race

Please check the box or boxes that best describe this person's ethnicity and/or race. You don't have to answer these questions if you don't want to. We're asking these questions to help improve our programs and make sure they do not discriminate based on ethnicity or race. Your answers will not be used to make a decision about your programs and benefits.

What	İS	this	person's	ethnicity?

Hispanic or Latino

✓ Not Hispanic or Latino

What is this person's race?

American Indian / Alaskan Hawaiian / Other Pacific Islander

Asian ✓White Black / African American

### Ethnicity and Race

Please check the box or boxes that best describe this person's ethnicity and/or race. You don't have to answer these questions if you don't want to. We're asking these questions to help improve our programs and make sure they do not discriminate based on ethnicity or race. Your answers will not be used to make a decision about your programs and benefits.

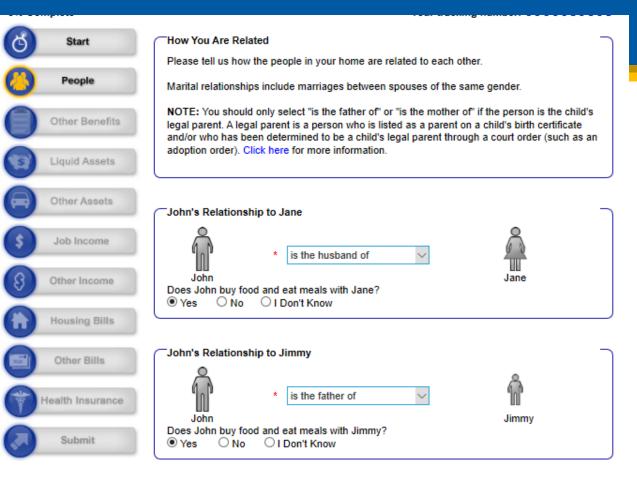
What is this person's ethnicity? Hispanic or Latino

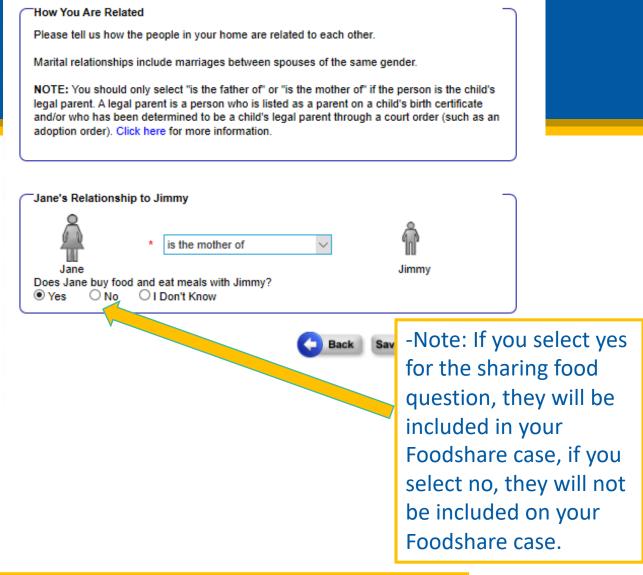
✓ Not Hispanic or Latino

What is this person's race?

American Indian / Alaskan Hawaiian / Other Pacific Islander

Asian ✓ White Black / African American





After entering information for the members of your household, it will ask how everyone is related. If your relationship is not listed select 'other' to move on with the application.



### More About Children

Next, we need to know a little bit more about the children in your home.

### Caretaker

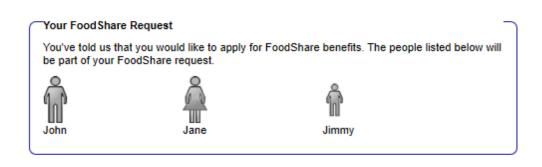
- \* Please click the button to tell us who is Jimmy's primary caretaker. By primary caretaker, we mean the person who has the most responsibility for Jimmy's care.
- O No one







- If married: you can only pick one person as the primary caretaker of the child.
- If single parent: the parent who is with the child for more than 50% of the time will be able to add them to their case.



- After completing the caretaker question, you will come to a screen that shows who is all included in your Foodshare case.



### More About the People on Your Application

Next, please tell us more about the people in your home.

	٦N	lor	e a	bo	ut	J	ol	٦r
--	----	-----	-----	----	----	---	----	----

Note: If this person is not asking for benefits, you do not have to provide a Social Security number for him or her.

Social Security Number:

45 - 8797

If this person does not have a Social Security number but has applied for one, on what date did he or she apply?

Ex: mm/dd/yyyy

\* Does this person live in Wisconsin?

Yes O No.

\* Is this person a U.S. citizen?

Yes O No.

### Email Information

Email Address:

abc@gmail.com

Retype Email Address:

abc@gmail.com

### Get Letters Online

You can get letters about your programs and benefits online.

If you choose to get letters online:

- You will get an email every time you have a new letter to view. You can then log in to your ACCESS account to view your letter.
- · You will not get copies of your letters in the regular mail. However, there are some letters that must always be sent by regular mail (for example, forms that you must fill out and send back to us).

Do you want to get letters about your benefits online instead of by regular mail?

No

### More about Jane

Note: If this person is not asking for benefits, you do not have to provide a Social Security number for him or her.

Social Security Number:

123 - 65 - 7851

If this person does not have a Social Security number but has applied for one, on what date did he or she apply?

Ex: mm/dd/yyyy

\* Does this person live in Wisconsin?

\* Is this person a U.S. citizen?

### Get Letters Online

You can get letters about your programs and benefits online.

If you choose to get letters online:

- . You will get an email every time you have a new letter to view. You can then log in to your ACCESS account to view your letter.
- · You will not get copies of your letters in the regular mail. However, there are some letters that must always be sent by regular mail (for example, forms that you must fill out and send back to us).

Do you want to get letters about your benefits online instead of by

O Yes ● No

-Note, if you have everyone's social security number with you put it in. But if you don't have that information on hand you may continue the application without that information as you can confirm it in the interview portion.

### More about Jimmy

Note: If this person is not asking for benefits, you do not have to provide a Social Security number for him or her.

Social Security Number:

- 85

If this person does not have a Social Security number but has applied for one, on what date did he or she apply?

Ex: mm/dd/yyyy

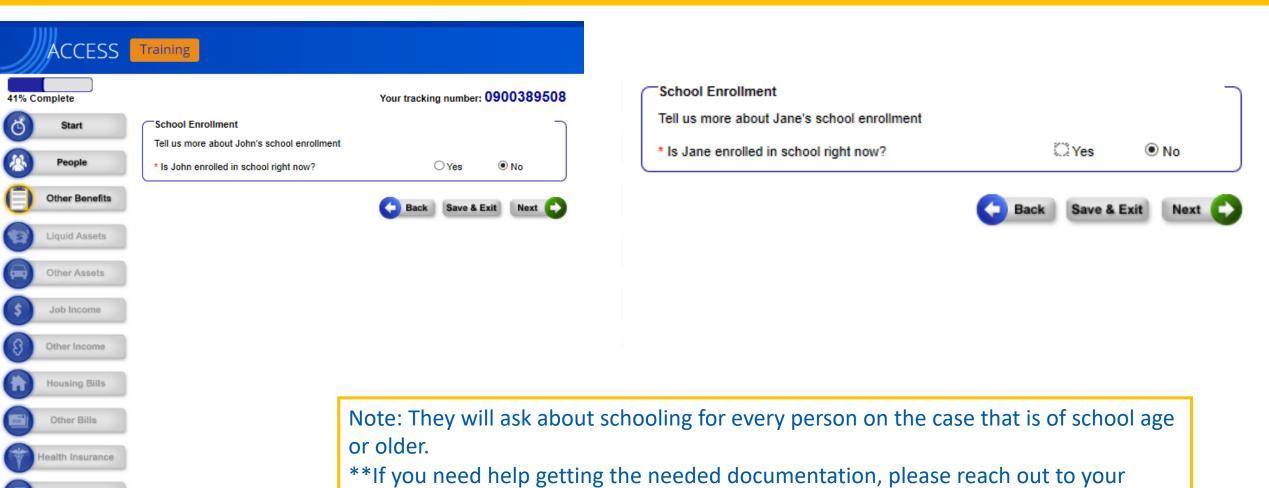
\* Does this person live in Wisconsin?

Yes O No.

\* Is this person a U.S. citizen?

Yes O No





school or school district.

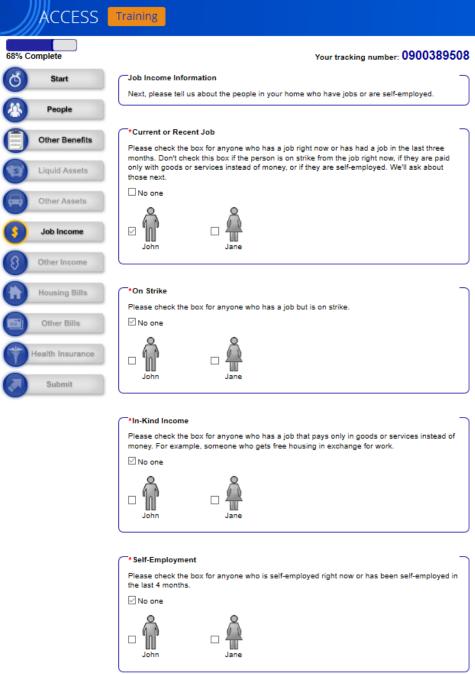
Submit

### Tell us more about John's school enrollment \* Is John enrolled in school right now? Yes O No School Enrollment Details \* Choose John's school enrollment status: O Full time Less than half time More than half time Half time Please choose what type of school John < click here to choose > attends. Elementary School Middle School High School College, University or Vocational School College, University or Vocational School School for people with disabilities If you chose College, University or Vocational Sch Other check the box below for anything that applies to Jd K through 12 Parochial John is caring for a child under 6 years old. John is caring for a child who is 6 to 12 years old and adequate daycare is not available for the child. John is in a federal or state funded work-study program. □John is in school through a placement by Workforce Investment Act (WIA), Wisconsin Works (W-2), or FoodShare Employment and Training (FSET).

School Enrollment



Fill in information about each person's school enrollment.







The next page is about job information. Click the box next to the persons name for anyone who is currently working or who has had a job that has recently ended.

If you click yes to any of the questions, there will be a follow up page where you can provide specific job information.

### Your tracking number: 0900389508

### More About John's Job

You have told us that John has a job or has had a job in the last 3 months. Please answer the questions below to tell us more about this job.

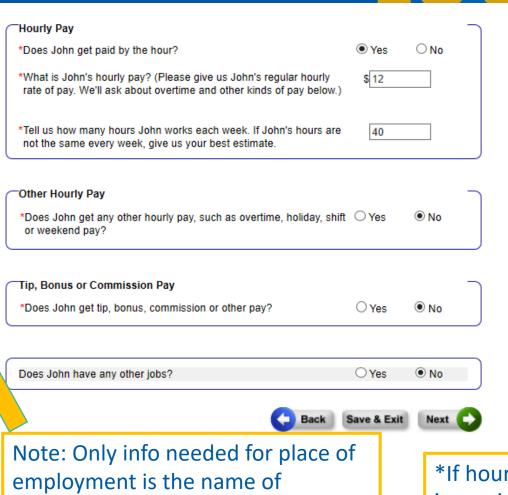
Employer	
*Name of Employer:	Milwaukee
Address Line 1:	
City:	
State:	< click here to choose > V
Zip Code:	
Employer Phone:	
Employer FEIN:	
When did John start this job?	10/05/2000 Ex: mm/dd/yyyy
Is this job through AmeriCorp	s? O Yes ® No
* How often does John get pa pay period, we mean the tim	d? This is John's <b>pay period.</b> By e between each paycheck.

# \*Has this job recently ended or will be ending soon? • Yes O No If this job recently ended or is going to end, please tell us the end date of the job and the date of the final paycheck. \*What is the end date of this job? \*What is the date of John's final paycheck? • What is the date of John's final paycheck? • Yes O No Ex: mm/dd/yyyy Ex: mm/dd/yyyy

### \*Doos John have a

\*Does John have a salary (instead of being paid by the hour)?  $\bigcirc$  Yes  $\bigcirc$  N

# FREE & HUNGER TASK FORCE



employer. The more detail you give

may make verification of your job

easier, however.

\*If hours worked is inconsistent, put down an average for one total week.

### Money From Other Sources

Next, please tell us about the money that the people in your home get from sources other than a job or self-employment. If you're not sure about a source of income, click on Help to read more about what we're looking for.

### Supplemental Security Income (SSI)

Please check the box for anyone who will get Supplemental Security Income (SSI) this month. Keep in mind that SSI is a monthly payment for people with very low income who are 65 and older or blind or disabled. SSI is not a retirement benefit. To learn more about SSI, click here.

☑ No one







### \* Social Security

Please check the box for anyone who will get Social Security, Social Security Disability Insurance (SSDI), or Survivors' benefits this month. Social Security is not the same thing as Supplemental Security Income (SSI).

☑ No one





### \*Child Support

Please check the box for any child who will get child support from someone outside of your home this month.

☑ No one



Jimmy

### \*Other Income

Please check the box for anyone who will get any type of income or payments from a source other than a job, SSI, Social Security, or child support this month.

☑ No one



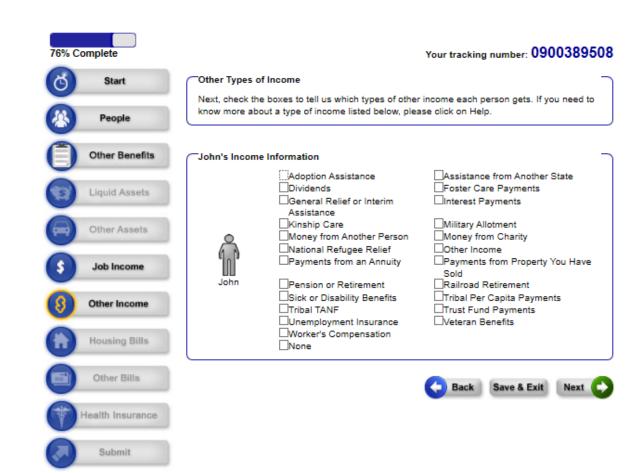


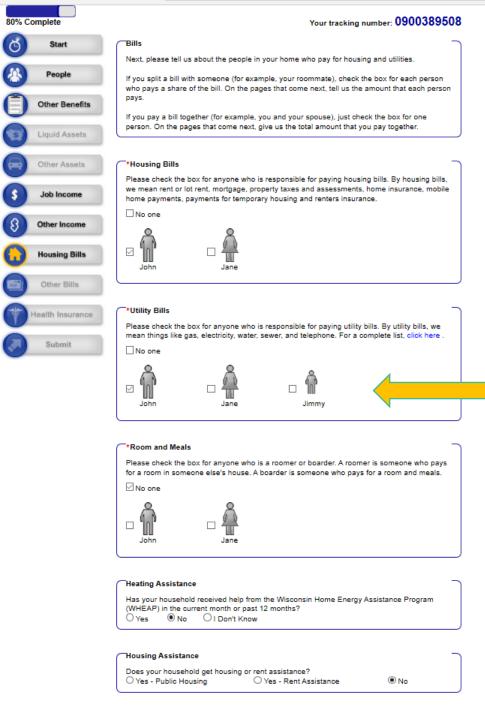




The page following 'Job Information' addresses money or income that is not from a job. If you receive money that is not from a job, Social Security, SSI or child support, click on 'Other Income' and indicate who is receiving this other income.

Look below to see what screen appears if you select that you are receiving 'other income.'







Note: If you are homeless but you pay for shelter you can include that as a bill you pay.

- When you select a 'bill you pay' you will be asked to provide more information on the next page. Please see the next slide for an example of this.

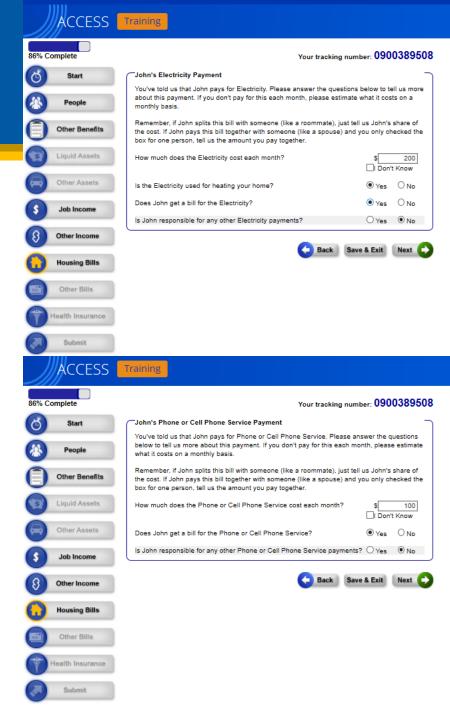
- For a family, only mark down one person paying the bills if it is a shared cost.
- Additionally, If you live in senior housing and heat/water/etc is included do not mark down that you are paying utilities.



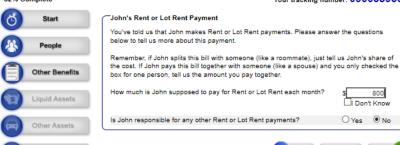
Examples of utilities that you can get credit for include:

- -Electric bill
- -Water bill
- -Phone bill
- -A/C Surcharge

In this example, John pays rent. If there is no other housing bill, click 'Next.' The other three images show additional questions about expenses.



### Your tracking number: 0900389508





Other Bills

ealth Insurance







	· //	
89%	Complete	Your tracking number: 0900389508
d	Start	Your Other Bills
		Next, please tell us about some of your other bills.
	People	
	Other Benefits	*Dependent Care Bills  Please check the box for anyone who pays someone to care for a child or adult who is living in
1	Liquid Assets	your home. Keep in mind that you should only check the box if the person pays for care so they can go to work, school, or job training, or to look for a job.
	Other Assets	å å
•	Job Income	John Jane
8	Other Income	
0	Housing Bills	* Support Payments or Obligations  Please check the box for anyone who makes payments to someone living in another household. These payments can include child support payments, maintenance, alimony,
	Other Bills	guardian fees or attorney's fees.
	Health Insurance	□   □   □   □   □   □   □   □   □
		*Medical Bills  Please check the box for anyone who has had medical bills in the last four months, or who has

Back Save & Exit Next

unpaid medical bills.

☐ No one



\*You can submit medical bills from anyone in your FoodShare household. Significant unpaid medical expenses may potentially increase the amount of Foodshare you receive each month.

### Health Insurance Coverage

Next, please tell us about anyone who holds a health insurance policy that covers one or more people in your home.

### Health Insurance Policy Holders

Please check the box for anyone who holds a health insurance policy that covers one or more people in your home.

For example, if the mother in your family has a health insurance policy, you should only check the box for the mother.

You should not check the box if the health insurance is through BadgerCare Plus, Medicaid, or Medicare

Check the box for "Someone else" if someone not listed below (for example, someone not living in your home) holds a health insurance policy that covers one or more people in your home.

☐ No one





Someone else





\*If you or your family currently has Health Insurance that is not BadgerCare Plus, Medicaid or Medicare indicate that you do have a health insurance policy.



### More About Health Insurance Coverage

You have told us that John holds a health insurance policy that covers one or more people in your home.

# Health Insurance Policy Information Please tell us a little bit more about the health insurance policy. \* Does this plan cover services from a doctor? Does this policy holder pay a premium? \* How much is the premium? \* 300

Health Insurance Coverage		
Next, please tell us more abo	ut who is covered by this person	n's health insurance policy.
* Who is covered?	* When did this person's coverage begin?	If this coverage will end in the next 3 months, when will it end? Ex: mm/dd/yyyy
John	01/01/2020	
Jane	01/01/2020	
□ 🖟	01/01/2020	
Jimmy		

Does John hold another health insurance policy that covers one or more Yes No people in your home?

-If you indicated that you do have an insurance policy, you will be directed to this page where you can input information regarding your Health insurance coverage.

### ACCESS Training

# 97% Complete Start People Other Benefits Liquid Assets Other Assets Job Income Other Income Housing Bills

lealth Insurance

Submit

Your tracking number: 0900389508

### Before You Submit the Application

There are a few things missing from your application. You do not have to answer all of the questions before you submit your application, but in most cases, you will have to answer them in order to get benefits.

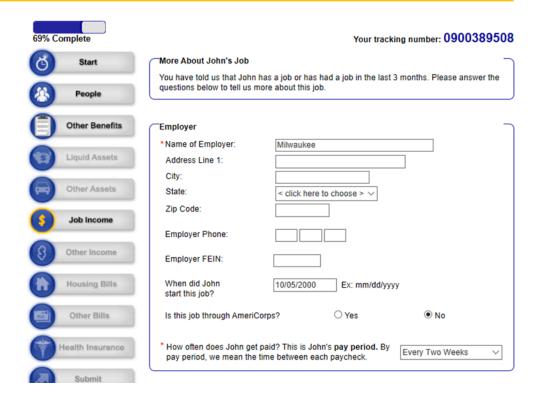
The more complete your application is, the faster it can be processed.

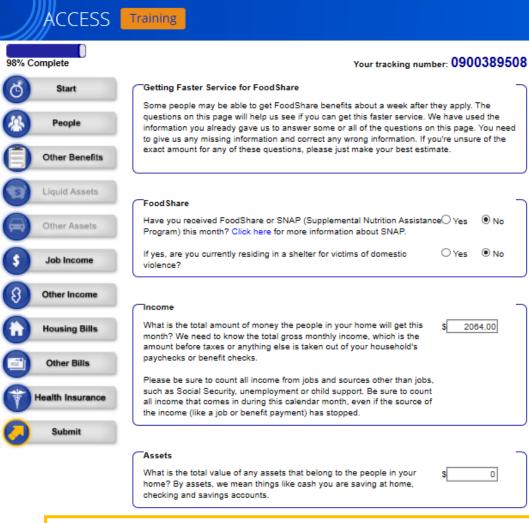
Section	Complete?	Go Back
Job Income	No	Go Back



Note: This page may pop up indicating that something is missing from your application. In this example it is stating this due to only inputting the name of my employer for Job income.

Below is why it is stating that you are missing info. This does not have to be put in to submit the application. Click the next button to continue.





Housing & Utility Expenses		
How much will the people in your home pay for housing this month?	s	800.00
Please tell us the amount your household is supposed to pay for housing this month, even if you haven't been able to pay it. Don't include any unpai housing bills from other months.	d	
The following questions will be used to find what your household's standar utility credit is:	d	
Does your household have to pay any utilities that are used for heating your home?	Yes	O No
Has your household received help from the Wisconsin Home Energy Assistance Program (WHEAP) in the current month or past 12 months?	O Yes	® No
Does your household have to pay any utilities that are NOT used for heating your home?	Yes	O No
If yes, which of these utilities does your household have to pay? Check	all that	apply.
□ Electricity □ Phone or Cell Phone □ Fuel Oil or Kerosene □ Water □ Natural Gas □ Coal □ Liquid Propane Gas □ Sewer □ Waste Water Treatment □ Wood □ Trash Removal □ Utility Installation □ A/C Surcharge		
Based on the utility bill(s) your household has to pay, this is the standard utility credit amount we will use to see if you can get faster service for FoodShare.	S	456.00
Migrant or Seasonal Farm Worker		
Is anyone in your home a migrant or seasonal farm worker? If yes, did his or her job recently end in the last thirty days? If yes, will he or she get more than \$25 from a new job or other source in the next 10 days?	O Yes O Yes O Yes	⊚ No

When you see this page you are almost done with the application. Many of the questions asked on this page you have already answered. Make sure to double check them, especially the income portion as the only income that should be there is income from the last 30 days.



### Your tracking number: 0900389508 Signing Your Application You are just a few minutes away from submitting your application. To do so, you need to: - Read the Rights and Responsibilities and other information listed below. People - Check the signature box and type your name to sign your application. Other Benefits Wisconsin Shares Child Care, FoodShare, and Health Care Rights and Responsibilities Liquid Assets Please read the following information carefully. You can print a copy of your application or renewal on the next page if you want a copy of this information. Other Assets Everyone applying for or getting FoodShare and health care has the right to: Job Income · Be treated with respect by agency staff. · Have your civil rights upheld. Have your private information kept private. · Get an application or renewal or have the application or renewal mailed on the same day you ask for it. Housing Bills You must complete an interview with a worker in order to get FoodShare and/or Wisconsin Shares Child Care. Interviews are often done over the phone, but you may also ask to have a face-to-face interview with a worker. You will get more information about how to complete your interview from your agency. Electronic Signature Acknowledgement If you have a legal guardian or a power of attorney, he or she should sign this application. If you appointed an authorized representative, either you or your authorized representative may sign this application. If anyone else is helping you fill out the application, you should sign the application yourself. I have agreed to submit this application by electronic means. By signing this application electronically, I certify under penalty of perjury and false swearing that my answers are correct and complete to the best of my knowledge, including information provided about the citizenship or immigration status for each household member applying for benefits. I also All Applications · I understand the questions and statements on this application. · I have read and understand my rights and responsibilities in the box above. · I understand the penalties for giving false information or breaking the rules. . I understand that the agency may contact other people or organizations to obtain needed proof of my eligibility and level of benefits. Additional Rules for Food Share Applications . I understand that I am not required to report a reduction or loss of income but that I may be able to get a higher FoodShare benefit if I do. I understand that as long as I do not report this reduction or loss in income, my FoodShare benefit will not increase. · I understand that failure to report or verify any listed expenses will be seen as a statement by me that I do not want to receive a deduction for the unreported or unverified expenses. \* ☑By checking this box and typing my name below, I am electronically signing my application. I understand that an electronic signature has the same legal effect and can be enforced in the same way as a written signature. \* First Name: Middle Initial: \* Last Name: John





This is the final page of the online application! Make sure to electronically sign at the bottom of the page and hit the submit button.



Your tracking number: 0900389508

### r vour information

For your security, please log out before closing your browser. You can log out by clicking "Log Out" at the top or bottom of the page.

### Thank You

Your application has been successfully submitted. The tracking number is 0900389508.

Be sure to write down this number or print this page for your records.

We were not able to give you an answer right away because your agency needs to review your application. By law, your agency must make a decision about your application within 30 days.

If you have a question about your application, contact the agency listed in the Information Summary section. If you give the agency your tracking number, it can help you get an answer more quickly.

### Your Next Steps

Based on the application you submitted, here are some steps that you may need to take. Some steps may be required for us to process your application. Click Next to continue.



### View and Submit Proof

View and Submit documents to provide proof of your answers.

### Information Summary

This section lists information you have given us, and other details.

Details		Action	
100	Application Summary View or print a summary of what you submitted and the agency details. You can print or save your summary for your files. Keep in mind that your summary has your private, personal information in it.	☑ View and Print	
	To view, save or print your summary, Adobe Acrobat Reader is required.		
	View and Submit Proof View and Submit documents to provide proof of your answers.	View and Submit	
	Agency Contact Details View details of the agency where your online request was sent.	View	







Once you have submitted the application it will take you to this screen. Make sure to take note of the tracking number as this is needed when you do the interview with your local agency.

To find out the contact info of your local agency to complete the interview, click on this button.

Once you have your local agencies contact info hit the next button as it will tell you the potential verification that will be needed.

### Your tracking number: 0900389508

### Submit Your Documents

Your agency may ask for proof of the things you told us in your application. We have created a list of the types of proof that you may need to provide. If you have already submitted any documents, you may not need to submit them again.

Who?	Proof That May Be Needed		Examples of Documents That May Serve as Proof		
	Medical Coverage	More Detail	Pay stub showing premium payment; Bill; or Receipt or Bank statement		
	Employment at MILWAUKEE	More Detail	Enclosed Employer Verification of Earnings Form filled out and signed by your employer; Signed letter from your employer with the same information; or Pay stubs from the last 30 days		
	Where you are living		Statement from Landlord; Lease; or Utility Bill		
	Identity		Tribal records; Driver's License; Other photo IDs; or U.S. passport		
â	Utility costs ELECTRICITY		Phone bill; Lease; Written statement from your landlord; Utility bill; or Bank statement that includes who the bill was paid to		
JOHN	Utility costs ELECTRICITY				
JOHN	Utility costs PHONE OR CELL PHONE S	ERVICE	Phone bill; Lease; Written statement from your landlord; Utility bill; or Bank statement that includes who the bill was paid to		
	Utility costs PHONE OR CELL PHONE S	ERVICE			
	School Enrollment	More Detail	Statement from school/place of employment		
	Shelter costs RENT OR LOT RENT		Rent receipt that includes address; Property tax statement; Insurance policy or billing statement; Lease; or Mortgage statement		
	U.S. citizenship		U.S. birth certificate; Certificate of Naturalization; Tribal records; Certificate of Citizenship; or U.S. passport		
8	Identity		Tribal records; Driver's License; Other photo IDs; or U.S. passport		
9 0	School Enrollment	More Detail	Statement from school/place of employment		
JANE	U.S. citizenship		U.S. birth certificate; Certificate of Naturalization; Tribal records; Certificate of Citizenship; or U.S. passport		
å	Identity		Tribal records; Driver's License; Other photo IDs; or U.S. passport		
JIMMY	U.S. citizenship		U.S. birth certificate; Certificate of Naturalization; Tribal records; Certificate of Citizenship; or U.S. passport		

Print This List

Would you like to submit any other documents? ○ Yes 

No

Note: Not everything listed on needed documentation will be needed. It is a potential list of things that you should turn in. However if you have on hand any of the items listed you can turn them in just incase, they will be needed once the interview is complete.

### Submitted Documents

To view documents you already submitted, click here.

### Next Steps

Please choose one of the options below to send us your documents.

- OFax in your documents.
- OMail in your documents.
- ODrop off your documents in person.
- OScan your documents using the ACCESS website.
- •Upload your documents using the ACCESS website.
  - OSkip this step for right now. You may log into the ACCESS website later and revisit this step.

If you have electronic versions of these documents, click on the upload your documents using the Access website and you can upload electronic versions of documents right away.

# **Next Steps**

• Once you complete the online application you need to complete an interview with your local agency. Please look below to find your local agencies contact information.

Вс	id River Band of	Lake Superior Trib	e of	Chippewa Ind	lians	5	715-682-7127
Вс	ıy Lake						888-794-5747
•	Brown Door	<ul><li>Marinette</li><li>Oconto</li></ul>	•	Shawano			
_	apital	- October					888-794-555
•	Adams	• Dane	•	Juneau	•	Sauk	
•	Columbia	<ul> <li>Dodge</li> </ul>	•	Richland	•	Sheboygan	
C	entral						888-445-1621
•	Langlade	<ul> <li>Marathon</li> </ul>	•	Oneida	•	Portage	
Ec	ist Central Incor	ne Maintenance P	artn	ership			888-256-4563
•	Calumet Green Lake Kewaunee	<ul><li>Manitowoc</li><li>Marquette</li><li>Outagamie</li></ul>	•	Waupaca Waushara Winnebago			
Fo	rest County Pot	awatomi Commun	ity				715-478-4433
Gı	reat Rivers						888-283-0012
•	Barron Burnett Chippewa	<ul><li>Douglas</li><li>Dunn</li><li>Eau Claire</li></ul>	•	Pierce Polk St. Croix	•	Washburn	
	c Courte Oreille	es Band of Lake Sup <mark>sin</mark>	perio	or Tribe of Chip	pev	va	715-634-8934
	c du Flambeau dians	Band of Lake Supe	erior	Tribe of Chipp	ewo	<b>a</b>	715-588-423
AA	enominee India	n Tribe of Wisconsi	n				715-799-5137

M	ilES						888-947-6583
Mi	ilwaukee						
M	oraine Lakes						888-446-1239
•	Fond du Lac Ozaukee	<ul><li>Walworth</li><li>Washington</li></ul>	•	Waukesha			
N	orthern						888-794-5722
•	Ashland Bayfield Florence	<ul><li>Forest</li><li>Iron</li><li>Lincoln</li></ul>	•	Price Rusk Sawyer	•	Taylor Vilas Wood	
0	neida Nation						800-216-3216
Re	ed Cliff Band of	Lake Superior Chi	ppew	/a			715-779-3706
Sc	kaogon Chipp	ewa Community					715-478-3265
Sc	outhern						888-794-5780
•	Crawford Grant	<ul><li>Green</li><li>lowa</li></ul>	:	Jefferson Lafayette	•	Rock	
St	ockbridge-Mun	see Community					715-793-4032
w	estern Region fo	or Economic Assis	tance	•			888-627-0430
•	Buffalo Clark	<ul><li>Jackson</li><li>La Crosse</li></ul>	:	Monroe Pepin	:	Trempealeau Vernon	
W	isconsin's Keno	sha Racine Partne	rship	(WKRP)			888-794-5820
•	Kenosha	Racine					

## What to Expect During the Interview

- The interview is an overview of the answers your just submitted, verifying the information on your application.
- The length of the interview can vary on a number of factors, but typically takes between 15 and 45 minutes.
- Be sure to listen carefully to what you are being asked. If you do not understand the question, please ask for clarification.

### What Else Should You Do?

- Download the MyAccess Mobile app to your phone to turn in needed verification. This app will help you easily manage your benefits!
- Below are links on how to work the app.
  - Video for creating an account: <a href="https://youtu.be/elx54FvVXVw">https://youtu.be/elx54FvVXVw</a>
  - Video for checking your benefits: <a href="https://youtu.be/4S0D0K2YMCQ">https://youtu.be/4S0D0K2YMCQ</a>
  - Video for submitting documents: <a href="https://youtu.be/wgY82KvnUac">https://youtu.be/wgY82KvnUac</a>



## Know Your Rights!

- Yes, you have rights! Check out a full list, here.
- If you think there has been a wrong decision about your Foodshare benefits, you can request a fair hearing.
- You can ask for a fair hearing up to 90 days after a specific decision is made, including if your benefits have ended or been reduced.
- You may bring a friend or family member with you to the hearing.
- You may also be able to get free legal help from legal action by calling 414-278-7722

# Asking for Fair Hearing Requests

- In person or by telephone (Foodshare only) through Milwaukee Enrollment Services: 1-888-947-6583
- Through the Division of Hearings and Appeals by calling 608-264-9854
- Via written request:
  - www.dhs.Wisconsin.gov/forwardhealth/resources.htm
  - Fax to: 608-264-9885
  - Mail to: Division of Hearings & Appeals
    - PO Box 7875
    - Madison, WI 53707

### Questions or Need ??



Help with the application, call: **414-897-0460**Need Emergency Food?

Click Here to view our Emergency Food Resource Map