

Replacement FoodShare Benefits

Current FoodShare members who lose food purchased with FoodShare benefits due to a flood, a fire, or other household misfortune, can request the replacement benefits from the State. Per the FoodShare handbook, a loss of power for four (4) hours or more can qualify as a household misfortune.

Members should fill out the Request for Replacement FoodShare Benefits form and submit it to their local agency online, by fax, by mail or in-person. The form must be submitted no more than ten (10) days after the incident. Households will be asked to describe how food was destroyed and will be requested to provide documented proof. In the case of a power outage, members must include a letter from their utility company confirming that there was a power outage, as well as the duration of that outage. This letter should be submitted with the Request for Replacement FoodShare Benefits form.

If eligible, replacement benefits should be received no later than ten (10) days after the report of loss or within two working days of the state receiving the signed form and verification, whichever date is later. Households have the right to a Fair Hearing if their request is denied. The form to request a Fair Hearing can be found at:

<https://doa.wi.gov/DHA/WFSHrgReqForm.pdf>

Request for Replacement FoodShare Benefits Form

<https://www.dhs.wisconsin.gov/forms/f0/f00330.pdf>



ONLINE

Scan all pages of the completed form to the ACCESS website or app. You can do this through your ACCESS account.

access.wi.gov



FAX

If you live in Milwaukee County, fax the completed form to 888.409.1979.

If you do not live in Milwaukee County, fax the form to 855.293.1822.



MAIL

If you live in Milwaukee County, mail the form to:

MDPU
PO Box 05676
Milwaukee, WI 53205

If you do not live in Milwaukee County, mail the form to:

CDPU
PO Box 5234
Janesville, WI 53547



IN PERSON

Take the completed form to your agency. Agency locations and contact information are available on the DHS website.

www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm

Questions?

If you have questions about applying for replacement FoodShare benefits, or about the status of your request, contact your local income maintenance agency.

Find contact information at: <https://www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm>